

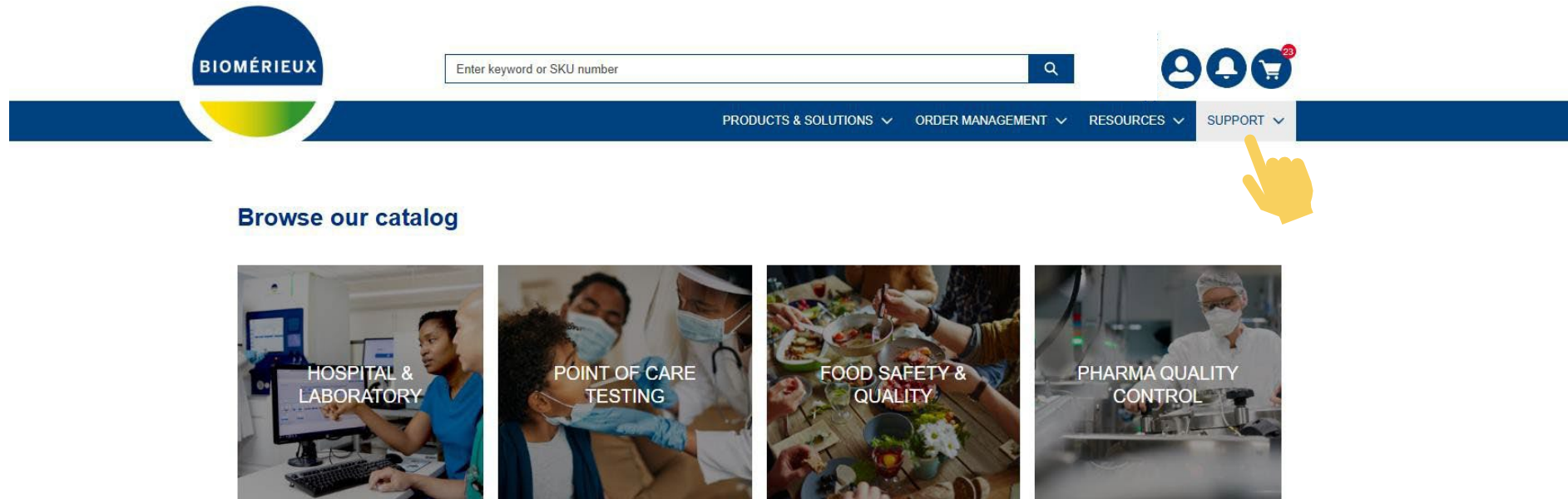
Instructions for carrying out the device inventory



NOTE ON CONDUCTING THE EQUIPMENT INVENTORY

- The system checks for devices that have not been verified in the last 395 days
- Devices that have already been verified (e.g., during maintenance) are exempt from the device inventory
- If a system is missing or needs to be removed, please submit your request to ch_adv@biomerieux.com
- If you encounter issues to connect to your customer portal, do not hesitate to contact us at ch_adv@biomerieux.com

Step 1: Please click on the “Support” tab in the customer portal



Announcements

Template

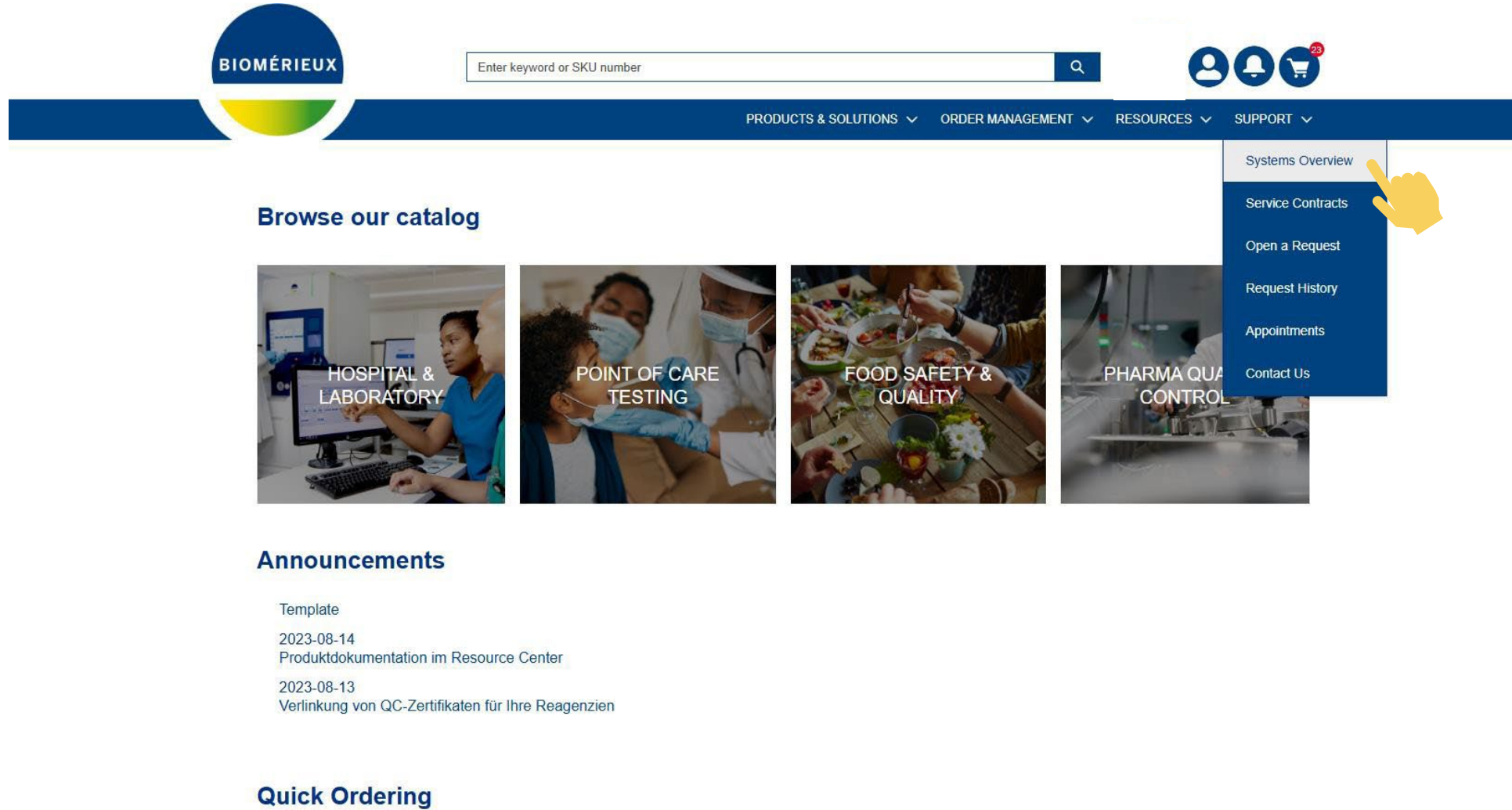
2023-08-14

Produktdokumentation im Resource Center

2023-08-13

Verlinkung von QC-Zertifikaten für Ihre Reagenzien

Step 2: Please click on “Systems Overview” in the dropdown menu



The screenshot displays the Biomérieux website interface. At the top, the Biomérieux logo is on the left, followed by a search bar with the placeholder text "Enter keyword or SKU number". To the right of the search bar are icons for user profile, notifications, and a shopping cart with a red badge showing "23". Below the search bar is a dark blue navigation bar with the following menu items: "PRODUCTS & SOLUTIONS", "ORDER MANAGEMENT", "RESOURCES", and "SUPPORT". The "SUPPORT" menu is open, showing a dropdown list with the following options: "Systems Overview", "Service Contracts", "Open a Request", "Request History", "Appointments", and "Contact Us". A yellow hand icon is pointing to the "Systems Overview" option. Below the navigation bar, the main content area is divided into sections. The first section is titled "Browse our catalog" and features four image-based tiles: "HOSPITAL & LABORATORY", "POINT OF CARE TESTING", "FOOD SAFETY & QUALITY", and "PHARMA QUALITY CONTROL". The second section is titled "Announcements" and contains two entries: one dated "2023-08-14" titled "Produktdokumentation im Resource Center" and another dated "2023-08-13" titled "Verlinkung von QC-Zertifikaten für Ihre Reagenzien". The third section is titled "Quick Ordering".

Biomérieux

Enter keyword or SKU number

PRODUCTS & SOLUTIONS ORDER MANAGEMENT RESOURCES SUPPORT

Systems Overview
Service Contracts
Open a Request
Request History
Appointments
Contact Us

Browse our catalog

HOSPITAL & LABORATORY
POINT OF CARE TESTING
FOOD SAFETY & QUALITY
PHARMA QUALITY CONTROL

Announcements

Template
2023-08-14
Produktdokumentation im Resource Center
2023-08-13
Verlinkung von QC-Zertifikaten für Ihre Reagenzien

Quick Ordering

Step 3: Please click on the “Pending action” tab in the next view



PRODUCTS & SOLUTIONS ▾ORDER MANAGEMENT ▾RESOURCES ▾SUPPORT ▾

SYSTEMS OVERVIEW

PENDING ACTIONS

Show 10 ▾ systems per page < 1 / 1 >

Choose location

all locations

Location Address	System name	System number	# of open requests	System status	VILINK	System details
your address	SYS-APIWEB	serialnumber		Active		
your address	SYS-BacT/ALERT 3D 0480	serialnumber		Active		
your address	SYS-BacT/ALERT 3D 0960	serialnumber		Active		
your address	SYS-MiniVIDAS	serialnumber		Active		
your address	SYS-MYLA-MAESTRIA	serialnumber		Active		
your address	SYS-OBSERVA	serialnumber		Inactive		

Step 4:

Option A → If no changes are desired, you can click on the respective device and confirm.

The screenshot shows the Biomérieux Systems Overview Pending Actions page. The page header includes the Biomérieux logo, a search bar, and navigation links for Products & Solutions, Order Management, Resources, and Support. The main content area displays a table of pending actions for various equipment. A yellow hand points to the checkbox for the first device, 'ARROW - EASYMAG W7 COMPUTER HP RP5800 - 419721'. Another yellow hand points to the 'CONFIRM SERIAL NUMBER' button at the bottom right.

	Equipment Name	Location Address	Linked to	Serial Number	Serial Number Last Check Date	Request Update
☒	ARROW - EASYMAG W7 COMPUTER HP RP5800 - 419721	your address	SYS-easyMAG	serialnumber	2023-12-04	
☐	BTA3D COMBO MOD RIGHT [U] - 200290U	your address	SYS-BacT/ALERT 3D 0120	serialnumber	2023-07-18	
☐	KIT DENSICHEK PLUS INSTRUMENT - 21250	your address	SYS-VITEK 2 0120	serialnumber	2017-09-14	
☐	KIT DENSICHEK PLUS INSTRUMENT - 21250	your address	SYS-VITEK 2 0120	serialnumber	2014-09-22	

CONFIRM SERIAL NUMBER

Step 4:

Option B → Please click on the desired system and request an update if one is required.



SYSTEMS OVERVIEW **PENDING ACTIONS**

Search equipment name Choose location all locations

☐	Equipment Name	Location Address	Linked to	Serial Number	Serial Number Last Check Date	Request Update
☐	ARROW - VITEK MS RP5800 ACQ PC KIT CLI - 418884	your address	SYS-VITEK MS	serialnumber	2023-12-28	
☐	INCUB MOD RGHT W/RACKS 3D [U] - 210161U	your address	SYS-BacT/ALERT 3D 0480	serialnumber	2024-01-16	
☐	INCUBATOR MOD LEFT W/RACKS 3D - 210159	your address	SYS-BacT/ALERT 3D 0480	serialnumber	2023-12-28	
☐	INCUBATOR MOD RGHT W/RACKS 3D - 210161	your address	SYS-BacT/ALERT 3D 0960	serialnumber 5111RA315	2023-12-28	
☐	INCUBATOR MOD RGHT W/RACKS 3D - 210161	your address	SYS-BacT/ALERT 3D 0480	serialnumber	2023-12-28	
☐	MINI VIDAS - 410416	your address	SYS-MiniVIDAS	serialnumber	2024-02-07	
☐	VITEK 2 MODULE EU - 27202	your address	SYS-VITEK 2 0180	serialnumber	2024-02-12	

Step 5: Please request the respective change/update on your device.





PRODUCTS & SOLUTIONS ▾ ORDER MANAGEMENT ▾ RESOURCES ▾ SUPPORT ▾

OPEN MODIFICATIONS ON MY INSTALLED BASE

Modification type	System/Equipment	Date/Time opened	Status
Status	INCUBATOR MOD RG...	9.4.2025, 13:52	Submitted

I WOULD LIKE TO ASK FOR A MODIFICATION ON MY INSTALLED BASE

* Requester Name

ContactDE Test

* System

SYS-VITEK MS

Equipment

ARROW - VITEK MS RP5800 ACQ PC KIT CLI - 418884 | serialnumber ▾

* Modification type

Status ▾

Position Status

✓ Status

Serial number correction

System location correction

Other

Software update

Note: You can enter your comment on the status of your device as shown in the example below:



Enter keyword or SKU number



PRODUCTS & SOLUTIONS ▾ORDER MANAGEMENT ▾RESOURCES ▾SUPPORT ▾

OPEN MODIFICATIONS ON MY INSTALLED BASE

Modification type	System/Equipment	Date/Time opened	Status
Status	INCUBATOR MOD RG...	9.4.2025, 13:52	Submitted

I WOULD LIKE TO ASK FOR A MODIFICATION ON MY INSTALLED BASE

* Requester Name

ContactDE Test

* System

SYS-VITEK MS

Equipment

ARROW - VITEK MS RP5800 ACQ PC KIT CLI - 418884serialnumber

* Modification type

Status

* Requested changes

Equipment is no more in use and is inactive |

Submit

Step 6: Please click on Submit to send us your changes.



PRODUCTS & SOLUTIONS ▾ORDER MANAGEMENT ▾RESOURCES ▾SUPPORT ▾

OPEN MODIFICATIONS ON MY INSTALLED BASE

Modification type	System/Equipment	Date/Time opened	Status
Status	INCUBATOR MOD RG...	9.4.2025, 13:52	Submitted

I WOULD LIKE TO ASK FOR A MODIFICATION ON MY INSTALLED BASE

* Requester Name

ContactDE Test

* System

SYS-VITEK MS

Equipment

ARROW - VITEK MS RP5800 ACQ PC KIT CLI - 418884serialnumber

* Modification type

Status

* Requested changes

Equipment is no more in use and is inactive

Submit



**Thank you for your
participation.**