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INTRODUCTION

The objective of this booklet is to provide practical recommendations for healthcare workers in hospitals to improve the quality of antibiotic prescribing and thereby improve patient clinical outcomes.

Most of the recommendations within this booklet have been adapted from the IDSA Guidelines [Dellit et al., 2007; Tamar F et al., 2016], the Australian Hospital Stewardship Guidance [Duguid et al., 2011], National Stewardship Guidance from Scotland [Nathwani et al., 2006], the UK [Start smart then Focus DOH, 2011; NICE Guideline [NG15], 2015] as well as from low and middle income countries [Van Dijck et al., 2018; Cox et al., 2017].

A key component of stewardship is the availability of clinical practice guidelines to support empiric and targeted prescribing. Although a high volume of such guidance is now being produced, for example the National Treatment Guidelines for Antimicrobial Use in Infectious Diseases in India, there is consistent evidence that guidelines on empirical antibiotic use did not routinely consider local resistance patterns in their recommendations. Decision-makers should analyze and report the extent of local resistance patterns to allow better decision-making [Elias et al., 2017]. For this reason we have not referred to any specific clinical practice treatment guidelines.

We hope that this booklet will inform, encourage and support health professionals wishing to pursue the implementation of hospital Antimicrobial Stewardship initiatives, as well as combating antimicrobial resistance. Furthermore, we wish to highlight the importance of conducting hospital stewardship programs in tandem with stewardship in the community and other settings. The importance of stewardship in the animal setting is also recognized as in the “One Health” approach to AMR and stewardship recommended by WHO, FAO & OIE.

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This booklet will primarily consider appropriate use of antimicrobial stewardship in hospitals and the structures and processes to support this.
Antimicrobial use

Misuse and over-use of antibiotics

The last 50 years have witnessed the golden age of antibiotic discovery and their widespread use in hospital and community settings. Regarded as very effective, safe and relatively inexpensive, antibiotics have saved millions of lives. However, this has led to their overuse and misuse in the human, animal and other sectors (Figure 1).

Globally, between 2000 and 2010 there has been a massive rise in overall antimicrobial consumption (Figure 2), largely as a consequence of uncontrolled prescription or over-the-counter sales.

At global level, 70% of antibiotics are used for animals [O’Neill report, 2016]. In the US, this is 85% (Figure 1).

In hospitals, up to 50% of antimicrobial use is inappropriate [Dellit et al., 2007].

More recent global data on the quality of antimicrobial prescribing in hospitals, undertaken using a global point prevalence survey method [Global PPS-http://www.global-pps.com] reveals significant variation in practice against commonly used metrics of the quality of prescriptions (Figure 3). Such real world data is beginning to provide much needed intelligence of what the problem is, the scale of the problem and ways of measuring the effectiveness of our interventions.
The 30% Rule

- ~ 30% of all hospitalized inpatients at any given time receive antibiotics
- ~ over 30% of antibiotics are prescribed inappropriately in the community
- ~ up to 30% of all surgical prophylaxis is inappropriate
- ~ 30% of hospital pharmacy costs are due to antimicrobial use
- ~ 10-30% of pharmacy costs can be saved by antimicrobial stewardship programs

(Hoffman et al., 2007; Wise et al., 1999; John et al., 1997)

The rising threat of antimicrobial resistance

Antimicrobial resistance has been identified as a major threat by the World Health Organization [WHO, 2012] due to the lack of new antibiotics in the development pipeline and infections caused by multi-drug resistant pathogens becoming untreatable [Goossens et al., 2011; Carlet et al., 2011]. In 2015, the WHO set out the global action plan for AMR [WHO, 2015] and a subsequent broader stewardship framework.

2 Combating Antimicrobial Resistance

There are numerous drivers for AMR (Figure 4). Human antimicrobial misuse and overuse is a key driver factor, as are suboptimal dosing, lack of availability and/or under-use of rapid diagnostics or point of care tests and insufficient infection prevention and control.

To combat AMR, a “three-pillar” approach is recommended:
1. Optimize the use of antimicrobials,
2. Prevent the transmission of drug-resistant organisms,
3. Improve environmental decontamination.

To achieve this approach, an integrated stewardship approach has been advocated, encompassing antimicrobial stewardship, diagnostic stewardship and infection control (Figure 5).
 AMS can also simply be put as achieving:

The right antibiotic for the right patient, at the right time, with the right dose, the right route and cause the least harm to the patient and future patients.

www.cdc.gov/getsmart/healthcare/inpatient-stewardship

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### 3 Defining antimicrobial stewardship

Antimicrobial stewardship (AMS) is a key strategy to overcome resistance. It involves the careful and responsible management of antimicrobial use.

#### Two definitions help to understand the objectives of AMS

Adapted from Nathwani D et al. 2012 Hosp Epidemiol Infect Control

- **a systems level**
  
  “Antimicrobial stewardship is an organisational or healthcare system-wide approach to promoting and monitoring judicious use of antimicrobials to preserve their future effectiveness.”

- **an individual/team level**
  
  “Antimicrobial stewardship:
  
  - is an **inter-professional effort**, across the continuum of care,
  - involves timely and optimal selection, dose and duration of an antimicrobial,
  - for the best clinical outcome for the treatment or prevention of infection,
  - with minimal toxicity to the patient,
  - and minimal impact on resistance and other ecological adverse events such as *C. difficile*.”

### 4 Goals of antimicrobial stewardship and evidence for success

The four main goals of antimicrobial stewardship are illustrated in Figure 6 with examples of evidence that stewardship programs can help achieve these goals. The importance of additional balancing measures or measurement of unintended consequences is also emphasized [Toma et al., 2017].

**Goal 1: Improve patient outcomes**

- **Improve infection cure rates**
- **Reduce surgical infection rates**
- **Reduce mortality and morbidity**

The prevention of surgical site infections (SSIs) remains one of the most accessible and “doable” areas of antimicrobial stewardship programs (ASPs) usually in combination with infection prevention measures. The effect of ASPs on reducing surgical site infections can be dramatic and of high impact, making SSIs a very visible “quick win” that can encourage buy-in into stewardship programs (Figure 7).
Goal 2: Optimize patient safety
(Minimize unintended consequences of antimicrobials)
Studies have shown that ASPs can effectively reduce antibiotic utilization, cost of care and even antimicrobial resistance rates, without increasing mortality. However, ASPs should avoid the perception that the goal of the program is primarily to reduce antibiotic purchases and costs, instead of focusing on improving the quality of care. To address the patient safety concern, data showing no adverse impact on morbidity or mortality is important for reassurance and engagement (Figure 8).

Figure 8: Types of ASP interventions that may impact morbidity and mortality

<table>
<thead>
<tr>
<th>Intervention</th>
<th>Total</th>
<th>Intervention accepted</th>
<th>Intervention rejected</th>
<th>Patients who died</th>
</tr>
</thead>
<tbody>
<tr>
<td>De-escalation based on culture results</td>
<td>77.8</td>
<td>22.2</td>
<td>10.9</td>
<td></td>
</tr>
<tr>
<td>Discontinue antibiotic</td>
<td>52.1</td>
<td>5.5</td>
<td>6.7</td>
<td></td>
</tr>
<tr>
<td>Narrowing of empirical coverage</td>
<td>8.5</td>
<td>1.0</td>
<td>0.6</td>
<td></td>
</tr>
<tr>
<td>Intravenous-to-oral switch</td>
<td>8.5</td>
<td>0.6</td>
<td>0.6</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>22.2</td>
<td>10.9</td>
<td></td>
</tr>
</tbody>
</table>

Mortality rates

- De-escalation based on culture results: 16.4%
- Discontinue antibiotic: 46.7%
- Narrowing of empirical coverage: 8.5%
- Intravenous-to-oral switch: 8.5%
- Total: 77.8%

A more recent example in Scotland showed a reduction in C. difficile infection (CDI) applicable at a national level following restriction of high risk antibiotics that included cephalosporins, co-amoxiclav, quinolones and clindamycin [Lawes et al, 2017]. This illustrates the potential for massive impact of stewardship programs at nationwide levels.

Reduce duration of hospital stay, without increasing mortality or infection-related readmissions (Figure 8).
This Singapore-based study showed that in patients whose physicians accepted suggested ASP interventions, there was:
- shorter average length of stay (mean 19.4 days vs. 24.2 days),
- significantly shorter hospital stay between ASP intervention and discharge (mean 10.2 days vs 16.6 days),
- significant reduction in 14-day re-infection rates between accepted (0%) and rejected (10%) groups,
- no difference in all-cause mortality (P = 0.191).

Reduce C. difficile colonization or infection by controlling the use of “high-risk” antibiotics (Figure 9).
Goal 3: Reduce resistance
Restricting relevant agents can reduce colonization or infection with Gram-positive or Gram-negative resistant bacteria (Figure 10). Numerous other examples of the effect of ASPs on multi-drug resistant Gram-negative bacteria are given in this meta-analysis [Baur et al., 2017]

Figure 10: Effect of ASPs on the incidence of MDR GNB
Adapted from Baur D et al. Lancet Infect Dis. 2017;17:990–1001 / Systematic review and meta-analysis (Refer to source article for full references of reviewed articles)

Goal 4: Control healthcare costs
(without adversely impacting quality of care)
Antibiotic-resistant infections are associated with high costs (Figure 11).

Figure 11: The costs of antibiotic-resistant infections (ARI)

Medical costs attributable to ARI $18,588 - $29,069/patient (188 patients studied)
Excess LOS* 6.4-12.7 days
Attributable mortality 6.5%
Excess LOS $10.7 - $15 billion/year

* LOS: length of stay

Figures 12a and 12b are examples of how stewardship programs in hospitals can deliver significant cost savings through improved antimicrobial prescribing practices.

Figure 12a: Changes in antibiotic prescribing rates
Adapted from Bao L et al. PLoS ONE 2015;10:e0118868

Figure 12b: Changes in outpatients’ costs
Adapted from Bao L et al. PLoS ONE 2015;10:e0118868

ABBREVIATIONS
GNB: Gram-negative bacteria - MDR: Multidrug-resistant - XDR: Extremely drug-resistant
Ab: Acinetobacter baumannii - Kp: Klebsiella pneumoniae - Pa: Pseudomonas aeruginosa
### Implementation of Antimicrobial Stewardship Programs

A global survey has outlined the availability of stewardship programs across the continents (Figure 13).

This remains a unique global survey, although more recent continental data is emerging showing that in Africa, for example, nurses are a key part of hospital stewardship programs (Figure 14) [Bulabula et al. 2018].

A recent systematic review of antimicrobial stewardship programs in Asia illustrates emerging experience of their impact on a range of outcomes [Lee et al. 2018]. This meta-analysis, which reviewed 77 studies, showed that among those studies:

- 91% reported reduced antibiotic usage,
- 100% reported cost savings,
- duration of antibiotic therapy was reduced in 6 of 7 studies,
- rates of all-cause mortality and HAI were not significantly different between the intervention and control groups,
- mortality rates were significantly improved by ASPs using drug monitoring,
- HAI rates were also improved by ASPs that included infection control or hand hygiene programs.
Antimicrobial stewardship (AMS) strategies can use different methods or techniques to support the adoption, implementation, and sustainability of a clinical program or practice. The strategies include ‘top down/bottom up,’ ‘push/pull,’ and ‘carrot/stick’ tactics, and typically involve ‘package’ approaches. They also include methods for provider training and decision support; intervention-specific tool kits, checklists, and algorithms; formal practice protocols and guidelines; learning collaboratives, business strategies and organizational interventions (such as “plan-do-study-act” cycles) and economic, fiscal, and regulatory methods.

Although strategies depend on local needs and issues, and available expertise and other resources, there are a number of core elements that make up the basis of a good stewardship program.

In 2014, the CDC released The Core Elements of Hospital Antibiotic Stewardship Programs [https://www.cdc.gov/antibiotic-use/healthcare/pdfs/core-elements.pdf] that identifies key structural and functional aspects of effective programs.

In 2018, these core elements were adapted for a global audience and supplemented by a check list describing essential and minimum standards for AMS programs in hospitals worldwide (Figure 15).

Once these core elements have been identified, an 8-step process of implementation described on page 16 is one pragmatic way of implementing the stewardship program.

HOW TO IMPLEMENT AN ANTIMICROBIAL STEWARDSHIP PROGRAM

EIGHT KEY STEPS

for implementing an Antimicrobial Stewardship Program (ASP)

1. Assess the motivations
2. Ensure accountability and leadership
3. Set up structure and organization
4. Define priorities and how to measure progress and success
5. Identify effective interventions for your setting
6. Identify key measurements for improvement
7. Educate and Train
8. Communicate

1. Assess the motivations

- Analyze your situation and what problems you want to address. There are many international guidelines available, but you will need to adapt them to your local situation.
- Define where you are and where you want to go, with quantitative figures. One of the ways of obtaining these data is to measure the quantity and quality of antibiotic use, for example, using a Point Prevalence Survey, such as the Global-PPS (see Section 6.1.1).
- What can be implemented will depend on local needs/issues, geography, available skills/expertise and other resources.
  - For example, easier or less costly approaches can include:
    - simple clinical algorithms,
    - prescribing guidance for treatment, surgical prophylaxis,
    - IV to oral conversion,
    - provision of microbiological support,
    - restricting availability of certain antibiotics (formulary restriction),
    - automatic therapeutic substitution,
    - IV antimicrobial batching,
    - promoting education.

[Goff et al., 2012]

2. Ensure accountability and leadership

To ensure a successful Antimicrobial Stewardship Program:
- the program should be supported by the senior hospital management, who are accountable for the outcomes,
- a team of people and resources should be allocated by the head of the organization to implement and evaluate the program,
- the ASP team members must possess power, expertise, credibility and leadership. These individuals need to convince managers and healthcare staff of the added value of the program.

A key component of a stewardship program is leadership and culture. This can be set out as a driver diagram (see Table 1 on page 18 for more details).
### Set up structure and organization

The key components of the structure and governance of the ASP are:

- **Dedicated resources**, including dedicated personnel time for stewardship activities, education, and measuring/monitoring antimicrobial use.

- **A multidisciplinary AS team** with core membership of:
  - an *infectious diseases physician* (or lead doctor or physician champion),
  - a *clinical microbiologist*,
  - a *clinical pharmacist* with expertise in infection.

Other members could be specialist nurses, for example infection prevention or stewardship nurses, quality improvement/risk management/patient safety managers and clinicians with an interest in infection.

- **Governance** within the hospital’s *quality improvement and patient safety governance* structure.

- **Clear lines of accountability** between the chief executive, clinical governance, drug and therapeutics committee, and infection prevention and control committees, and the AST. **Figure 16** illustrates such an organization structure. This structure would need to be adapted to local context and available resources.

#### Table 1: Driver Diagram - Overarching Driver: Leadership and Culture

<table>
<thead>
<tr>
<th>SECONDARY DRIVER</th>
<th>KEY CHANGE CONCEPTS</th>
<th>SPECIFIC CHANGE IDEAS</th>
</tr>
</thead>
</table>
| Promote a culture of optimal antibiotic use within the facility | Engage administrative and clinical leadership to champion stewardship effort | 1. Identify clinical providers as champions to be thought leaders about antibiotic stewardship.  
2. Work with administrators to ensure that they understand the rationale and goals for stewardship programs and interventions and provide support (financial and non-financial).  
3. Engage a physician champion and core team to enhance the focus of antimicrobial stewardship into the current process of care.  
4. Bring disciplines together to improve communication and collaboration about improving antibiotic use, including:  
  - Infection preventionists;  
  - Hospitalists;  
  - Intensivists;  
  - Emergency department physicians;  
  - Microbiologists;  
  - Pharmacists;  
  - Nurses; and  
  - Infectious disease experts.  
5. Consider having the multidisciplinary group perform a gap analysis of antimicrobial use at the facility to identify priority areas for improvement.  |

#### Figure 16: Model of Antimicrobial Prescribing Pathway and Organization in Acute Hospitals in Scotland


![Figure 16: Model of Antimicrobial Prescribing Pathway and Organization in Acute Hospitals in Scotland](https://www.cdc.gov/getsmart/healthcare/pdfs/Antibiotic_Stewardship_Driver_Diagram_10_30_12.pdf)
4 Define priorities and how to measure progress and success

The objectives of the ASP and how they are going to be achieved and measured need to be agreed by all the key stakeholders and communicated clearly.

One way of doing this is to produce a Driver Diagram (see Figure 17 as an example). A Driver Diagram is a logic chart with three or more levels, including:
- a goal or vision,
- the high-level factors needed to achieve this goal (called ‘primary drivers’),
- specific projects and activities that would act upon these factors.

For more complex goals, each primary driver could have its own set of ‘secondary drivers’ (or lower level drivers).

Driver diagrams can help an ASP team to:
- explore the factors that need to be addressed to achieve a specific overall goal,
- show how the factors are connected,
- act as a communication tool for explaining a change strategy,
- provide the basis for a measurement framework.

Figure 17: Example of a Driver Diagram for Antimicrobial Stewardship

Adapted from www.cdc.gov/getsmart/healthcareimprove-efforts/

5 Identify effective interventions for your setting

A range of stewardship interventions has been reviewed in the IDSA guidelines [Barlam et al.2016].

When establishing a new stewardship program, it is best to start with the core strategies and focus on achieving and maintaining them before adding some of the supplemental strategies (Table 2).

Table 2: Antimicrobial Stewardship Toolkit: Quality of Evidence to support interventions


<table>
<thead>
<tr>
<th>CORE STRATEGIES</th>
<th>SUPPLEMENTAL STRATEGIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formulary restrictions and preauthorization*</td>
<td>Streamlining / timely de-escalation of therapy*</td>
</tr>
<tr>
<td>Prospective audit with intervention and feedback*</td>
<td>Dose optimisation*</td>
</tr>
<tr>
<td>Multidisciplinary stewardship team*</td>
<td>Parenteral to oral conversion*</td>
</tr>
<tr>
<td>Guidelines and clinical pathways*</td>
<td>Antimicrobial order forms</td>
</tr>
<tr>
<td>Antimicrobial cycling</td>
<td>Education</td>
</tr>
<tr>
<td>Laboratory surveillance and feedback</td>
<td>Computerized decision support, surveillance</td>
</tr>
<tr>
<td>Combination therapies</td>
<td></td>
</tr>
</tbody>
</table>

*Strategies with strongest evidence and support by IDSA

Two core ASP strategies have evolved (Figure 18):

- **Front-End Strategies**: Antimicrobials made available through an approval process (formulary restrictions and preauthorization)
- **Back-End Strategies**: Antimicrobials reviewed after antimicrobial therapy has been initiated (prospective audit with intervention and feedback)
Some of the advantages and disadvantages of these two strategies are given in Figure 19.

Although more labour-intensive, back-end strategies are:
- more widely practiced,
- more easily accepted by clinicians as they reflect the daily decision-making process,
- provide a higher opportunity for educational opportunities,
- ultimately provide a more sustained impact of improving the overall quality of antimicrobial prescribing.  

[Chung et al., 2013].

In the UK, this approach has been innovatively adapted to create a simple pragmatic approach that is aligned with the clinical teams’ daily decision-making process (Figure 20).

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**Figure 18: Front- and Back-end Antimicrobial Stewardship Strategies**

Adapted from Chung GW et al. *Virulence* 2013;4:151–157

**Figure 19: Advantages and Disadvantages of Pre-Authorization and Prospective Audit and Feedback**


**Figure 20: Antimicrobial Stewardship Treatment Algorithm**

Adapted from Start Smart Then Focus Guidance for Antimicrobial Stewardship in hospitals (PHE, UK)
5.1 Front-end strategies

5.1.1. Antimicrobial Prescribing Policy

Hospital ASPs should include an Antimicrobial Prescribing Policy that is regularly reviewed and updated.

The important messages that need to be incorporated into the policy (MINDME) from Australian Stewardship Guidelines [Duguid et al., 2010] are illustrated in Table 3.

### Table 3: The Golden Rules of Antimicrobial Prescribing “MINDME”

| M | microbiology guides therapy wherever possible |
|   | indications should be evidence based |
| I | narrowest spectrum required |
| N | dosage appropriate to the site and type of infection |
| D | minimise duration of therapy |
| M | ensure monotherapy in most cases |

5.1.2. Clinical guidelines or care pathways

Clinical guidelines or care pathways should take into account local microbiology and antimicrobial susceptibility patterns, as well as local resources and priorities, clinician preference/views and potential risk or unintended consequences. For guidelines to be relevant to daily practice, it is important they are updated on a regular basis and that older or outdated recommendations are removed.

The publication of national guidelines for South Africa and India for the antimicrobial treatment of infectious disease are recent examples of good practice. Furthermore, India has just published specific guidelines for Antimicrobial Stewardship Programs [ICMR, 2018].

5.1.3. Formulary restrictions / approval systems

This involves determining the list of restricted antimicrobial agents (broad spectrum and later generation antimicrobials) and criteria for their use combined with an approval system which is subject to regular audit and feedback to the prescribers. It is essential that all aspects of prescribing are supported by expert advice 24 hours a day where possible.

5.2 Back-end strategies

5.2.1. Antimicrobial review methods

Antimicrobial review methods are employed post-prescription and outlined in Table 4. The most appropriate interventions for your institution should be chosen, according to local resources.

### Table 4: Antimicrobial Review Methods

Adapted from Johannsson B et al. Inf Control Hosp Epidemiol. 2011;32: 367-374

<table>
<thead>
<tr>
<th>TYPE OF INTERVENTION</th>
<th>COMMONLY USED</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Review of indication for antibiotic and compliance with policy/guideline/formulary; note any recording of exception</td>
</tr>
<tr>
<td></td>
<td>Review of appropriateness of antibiotic choice, dose, route and planned duration; review of drug allergy, review of agents that may provide duplicative therapy (potential overlapping spectra)</td>
</tr>
<tr>
<td></td>
<td>Review of directed therapy based on culture and susceptibility test results</td>
</tr>
<tr>
<td></td>
<td>Potential for conversion from IV to oral route</td>
</tr>
<tr>
<td></td>
<td>Review requirement for therapeutic drug monitoring</td>
</tr>
<tr>
<td></td>
<td>Review any antibiotic related adverse events</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LESS COMMONLY USED AND DEPENDENT ON LOCAL RESOURCES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Review of specific resistant pathogens (e.g MRSA) or site of infection (e.g blood stream infections)</td>
</tr>
<tr>
<td>Specific review of high cost/high use/novel agents</td>
</tr>
<tr>
<td>Review of optimal dose (PK/PD) in relation to dose and frequency; renal adjustment, need for extended infusion, review of any potential drug interactions</td>
</tr>
<tr>
<td>Review of directed therapy based on microscopy or PCR or other rapid tests **</td>
</tr>
<tr>
<td>Review of empiric or directed therapy based on biomarkers **</td>
</tr>
</tbody>
</table>

**The lack of diagnosis and delay in microbiology remains a significant hurdle to good stewardship and source of high cost.
5.2.2. Audit and direct feedback to prescribers

The audit and feedback process can be managed by either the medical infection specialist or specialist pharmacist. However, depending on the intervention, specialist nurses or clinical pharmacists can also be trained to support this process.

During clinical review, a range of point-of-care stewardship interventions are useful to provide direct and timely feedback to the prescriber at the time of prescription or laboratory diagnosis, and provide an opportunity to educate clinical staff on appropriate prescribing.

**POINT-OF-CARE INTERVENTIONS CAN INCLUDE:**

- appropriate use of guidance,
- indication for antibiotic,
- choice of agent,
- route [IV vs. oral] of administration of treatment,
- timeliness of treatment,
- likelihood of on-going infection or not,
- use of diagnostic tests for investigation,
- interpretation of microbiology with a view to de-escalation,
- duration of therapy.

The types of interventions selected, how they are delivered and by whom, will be determined by local resources, need and available expertise.

Feedback on antimicrobial prescribing should be provided regularly to prescribers in the critical care setting, and areas of high and/or poor quality antimicrobial use.

One way of evaluating prescribing within a unit or hospital is through regular point prevalence surveys (PPS) [Ansari et al., 2009, Seaton et al., 2007]. These data can be used in an audit process to provide structured feedback to prescribing teams and to define areas for improvement. Such point prevalence surveys can be used to establish baseline prescribing information and identify priorities for quality improvement.

See section 6.1.1 for more details on Point Prevalence Surveys.

5.3. Role of Diagnostics in Stewardship

Diagnostic stewardship refers to the appropriate use of laboratory testing to guide patient management, including treatment, in order to optimize clinical outcomes and limit the spread of antimicrobial resistance. This requires a seamless partnership between clinical laboratories, pharmacists, and infectious diseases clinicians, so that appropriate tests are ordered and diagnostic information is translated into appropriate management in real time.

**Figure 21: Example of diagnostic and antimicrobial stewardship in the implementation of rapid molecular disease diagnostics**

Adapted from Messacar et al. J Clin Microbiol. 2017;55:715-723

Laboratories play a key role in antimicrobial stewardship (Figure 21). However, they are often not used optimally or, in many parts of the world, they do not exist or have poor capacity and capability to deal with the problem. An example of an antimicrobial stewardship program for the microbiology laboratory and how it could be achieved is described in Figure 22.

**Figure 22: Examples of essential, achievable, and aspirational antimicrobial stewardship activities for the microbiology laboratory**


<table>
<thead>
<tr>
<th>ESSENTIAL</th>
<th>ACHIEVABLE</th>
<th>ASPIRATIONAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Collaborate in educating local healthcare workers on microbiology issues that impact treatment and AMR</td>
<td>- Provide comments, in collaboration with ASP team, to guide therapy on microbiology reports</td>
<td>- Participate in national/regional surveillance systems</td>
</tr>
<tr>
<td>- Optimize communication of critical results and alert systems</td>
<td>- Use rapid diagnostics, multiplex PCR and AST* for targeted critical specimen types and respiratory pathogens</td>
<td>- Promote appropriate use of point-of-care microbiological tests</td>
</tr>
<tr>
<td>- Provide annual Cumulative Antimicrobial Susceptibility Report</td>
<td>- Collaborate in audit and feedback of antimicrobial therapies when lab tests are critical (eg: C.difficile, bloodstream infections)</td>
<td></td>
</tr>
</tbody>
</table>

* ASTM: Antimicrobial Susceptibility Testing
The O’Neill report on AMR highlights the critical importance of the laboratory in reducing antimicrobial resistance and supporting prudent prescribing, as well as the role of new diagnostics and point-of-care tests [O’Neill et al. 2015].

Integration of diagnostics with other AS interventions, to provide fast accurate identification and susceptibility testing, will achieve better clinical outcomes and timely streamlining/de-escalating of empiric broad-spectrum antibiotics in seriously ill patients.

Many studies have assessed algorithms based on procalcitonin (PCT) as a rapid-reacting biomarker of bacterial infection for antibiotic stewardship. Recent systematic reviews showed benefits of PCT among patients with respiratory tract infection and sepsis by significantly reducing antibiotic exposure as well as a trend towards reduced costs and reduced length of ICU stay [Schuetz et al., 2011, Agarwal et al., 2011, Heyland et al., 2011, Mann et al., 2011, Matthaiou et al., 2012].

Near-patient rapid tests, e.g. influenza, Strep A, can be useful to identify patients with bacterial versus viral infections.

Molecular diagnostics or screening tests providing a faster result play an important role in pathogen detection in critically ill patients which will improve antibiotic stewardship and clinical outcomes [Afshari et al., 2012].

The role that rapid diagnostic tests can play in optimizing the prescription of the most appropriate antibiotic therapy is illustrated in Figure 23.

The case study in Figure 24 illustrates the real world impact of a rapid respiratory panel (RP) on antibiotic and resource use.

The O'Neill report on AMR highlights the critical importance of the laboratory in reducing antimicrobial resistance and supporting prudent prescribing, as well as the role of new diagnostics and point-of-care tests [O’Neill et al. 2015].

The role that rapid diagnostic tests can play in optimizing the prescription of the most appropriate antibiotic therapy is illustrated in Figure 23.

The case study in Figure 24 illustrates the real world impact of a rapid respiratory panel (RP) on antibiotic and resource use.
Measurement of prescribing performance is essential to evaluate the impact of stewardship interventions on clinical practice and demonstrate benefits for patients. Establishing what to measure, the frequency of measurement and how the data will be communicated and acted upon are also key.

In addition to the audit and feedback described in section 5.2.2, three other types of measurement are commonly used within stewardship programs:

- **surveillance** of antimicrobial use and resistance,
- **data collection** for quality improvement,
- **analysis of hospital datasets** to evaluate positive and negative consequences of interventions.

### 6.1 Surveillance of antimicrobial use and resistance

Monitoring trends in antimicrobial use and resistance within a hospital over several years and also identifying small changes in a single ward over a one-month period are essential to:

- **adapt empiric treatment** according to local resistance trends,
- **demonstrate changes** in practice over time,
- **identify wards** with high antimicrobial usage or use of non-policy antimicrobials and define targeted interventions required.

### Measure improvement after implemented interventions

Surveillance of antimicrobial use and resistance is important:

- **at hospital, local, regional, national** levels (i.e.: Strama [http://en.strama.se], Wales [Heginbothom M and Howe R, 2012], Australia [www.health.sa.gov.au/INFECTIONCONTROL]),
- **at global level** (i.e.: ECDC: consolidation of resistance data at the European level [EARSS.net] with consolidation of antibiotic use [ESAC.net]), CDC National Antimicrobial Resistance Monitoring System [cdc.gov/NARMS] or Global PPS [www.global-pps.com].

#### 6.1.1. Prescription surveillance through Point Prevalence Surveys

Regular **point prevalence surveys (PPS)** can be used to evaluate prescribing within a unit or hospital [Ansari et al., 2009, Seaton et al., 2007]. A new **e-learning module** is also now available to provide training for those undertaking these surveys [https://www.futurelearn.com/courses/point-prevalence-surveys]. These data can be used in an audit process to provide structured feedback to prescribing teams and to define areas for improvement. At a national level, as illustrated in an example for Scotland (**Table 5**), such point prevalence surveys can be used to establish baseline prescribing information and **identify priorities for quality improvement**. This information has led to the development of national **prescribing indicators** [Malcolm et al., 2012].

**Table 5: Overview of prescribing from baseline PPS (May 2009) and follow up PPS (September 2011) in acute hospitals in Scotland**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Baseline PPS (May 2009)</th>
<th>Follow up PPS (Sept 2011)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of patients surveyed</td>
<td>7,573</td>
<td>11,604</td>
</tr>
<tr>
<td>Number of patients (%) prescribed antimicrobials</td>
<td>2,289 (30.2%)</td>
<td>3,728 (32.3%)</td>
</tr>
<tr>
<td>Number of patients (%) prescribed single antimicrobial</td>
<td>1,432 (62.6%)</td>
<td>2,268 (60.8%)</td>
</tr>
<tr>
<td>Number of prescriptions (%) for parenteral antimicrobials</td>
<td>1,731 (51.8%)</td>
<td>2,147 (47.8%)</td>
</tr>
<tr>
<td>Number of prescriptions (%) with indication recorded in notes</td>
<td>2,538 (75.9%)</td>
<td>3,811 (86.8%)</td>
</tr>
<tr>
<td>Number of prescriptions (%) compliant with local policy</td>
<td>1939 (81.0%)</td>
<td>2,245 (82.8%)</td>
</tr>
<tr>
<td>Number of surgical prophylaxis prescriptions (%) with duration single dose</td>
<td>146 (49.3%)</td>
<td>287 (59.5%)</td>
</tr>
<tr>
<td>Number of surgical prophylaxis prescriptions (%) with duration = 1 day</td>
<td>57 (19.3%)</td>
<td>81 (16.8%)</td>
</tr>
<tr>
<td>Number of surgical prophylaxis prescriptions (%) with duration &gt;1 day</td>
<td>93 (31.4%)</td>
<td>114 (23.7%)</td>
</tr>
</tbody>
</table>
The value of these metrics has recently been illustrated at a global level. The GLOBAL PPS mentioned previously (see Figure 3) can provide not only metrics in relation to the prescribing quality process, but the ability to compare variations in practice between classes of agents. For example, in Figure 26, the quality of antibacterial and antifungal prescribing is compared, the latter being an important and rapidly emerging area for stewardship.

6.1.2. How is antimicrobial use data collected and analyzed?

- **Antimicrobial use at individual patient level**, using an electronic prescribing system through the Hospital Information System.

- **Data from hospital pharmacy computer systems**, showing antimicrobials delivered to each ward and used as a proxy measure for antimicrobials administered to patients.

- The measure used is **Defined Daily Dose (DDD)** which represents the average daily maintenance dose of an antimicrobial for its main indication in adults (Figure 27). For instance, the DDD of oral amoxicillin is 1000 mg, so a patient receiving 500 mg every 8 hours for 5 days consumes 7.5 DDDs.

- Usage data may then be divided by a **measure of hospital activity** such as number of admissions or in-patient bed days to provide more meaningful trend analysis. **In-patient bed days** is more commonly used as this data can usually be obtained earlier than admissions data.

- Other denominators are also used and their strengths and limitations have been described [Monnet D et al., 2007; Berrington A, et al., 2010]

Hospital level data may be transferred to a national database for further analysis.

6.1.3. How is antimicrobial resistance data collected and analyzed?

**Resistance data** is obtained from the Microbiology laboratory through computer systems. Hospital level data may then be transferred to national databases. This is illustrated by an example from England (Figure 28).
6.2 Data collection for quality improvement

Antimicrobial stewardship is part of many patient safety programs. To measure the performance of these programs, data is primarily used for 3 purposes [Solberg et al., 1997]:
- accountability (e.g. targets).
- improvement.
- research.

A range of such measures for antimicrobial stewardship programs have been proposed. They can be summarized as four types (Table 6): structural, process, outcomes and balancing (are the changes causing new problems?) [www.abs-international.eu; Dumartin et al., 2011].

Table 6: AMS program measures for quality improvement

<table>
<thead>
<tr>
<th>STRUCTURAL INDICATORS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability of multi-disciplinary antimicrobial stewardship team</td>
</tr>
<tr>
<td>Availability of guidelines for empiric treatment and surgical prophylaxis</td>
</tr>
<tr>
<td>Provision of education in the last 2 years</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PROCESS MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount of antibiotic in DDD/100 bed days</td>
</tr>
<tr>
<td>- Promoted antibiotics</td>
</tr>
<tr>
<td>- Restricted antibiotics</td>
</tr>
<tr>
<td>Compliance with acute empiric guidance (documented notes and policy compliance)</td>
</tr>
<tr>
<td>% appropriate de-escalation; % appropriate switch from IV to oral</td>
</tr>
<tr>
<td>Compliance with surgical prophylaxis (&lt;60 min from incision, &lt;24 hours and compliance with local policy)</td>
</tr>
<tr>
<td>Compliance with care “bundles” – all or nothing (3-day antibiotic review bundle, ventilator-associated pneumonia, community-acquired pneumonia, sepsis)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OUTCOME MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>C. difficile infection rates</td>
</tr>
<tr>
<td>Surgical Site Infection (SSI) rates</td>
</tr>
<tr>
<td>Surveillance of resistance</td>
</tr>
<tr>
<td>Mortality: Standardized Mortality Rates (SMRs)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BALANCING MEASURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mortality</td>
</tr>
<tr>
<td>SSI rates</td>
</tr>
<tr>
<td>Readmission within 30 days of discharge</td>
</tr>
<tr>
<td>Admission to ICU</td>
</tr>
<tr>
<td>Rate of complications</td>
</tr>
<tr>
<td>Treatment-related toxicity (e.g. aminoglycoside-related toxicity)</td>
</tr>
</tbody>
</table>

A focus on outcomes data must be the key to convincing leadership, budget holders and decision makers of the value of stewardship programs. Such measures are outlined in Table 7.

Table 7: Examples of different outcome measures and some general remarks

<table>
<thead>
<tr>
<th>OUTCOME MEASURES</th>
<th>REMARKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mortality</td>
<td>Important, but less suitable for mild infections (e.g. uncomplicated UTI)</td>
</tr>
<tr>
<td>Length of Stay</td>
<td>General or ward-specific (e.g. ICU stay); easy to obtain, but highly sensitive to biases</td>
</tr>
<tr>
<td>Complications</td>
<td>Eg: IV catheter-related problems and phlebitis</td>
</tr>
<tr>
<td>Clostridium difficile</td>
<td>Indirect measure for antimicrobial use</td>
</tr>
<tr>
<td>Readmission rates</td>
<td>Due to relapse. Also consider effect of neighboring institutions</td>
</tr>
<tr>
<td>Toxicity (systemic)</td>
<td>Most frequently in renal function and liver</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MICROBIOLOGICAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resistance levels</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ANTIMICROBIAL CONSUMPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total use</td>
</tr>
<tr>
<td>IV/PO ratio</td>
</tr>
<tr>
<td>Broad/narrow ratio</td>
</tr>
</tbody>
</table>

| FINANCIAL | Preferably done as cost-effectiveness study |
|-----------|

Checklists are increasingly used to measure quality of care. A study of the use of an antibiotic checklist implemented in nine Dutch hospitals showed that use of the checklist resulted in more appropriate antibiotic use (Table 8).

Table 8: Examples of checklist items
Adapted from van Daalen F et al., BMC Infect Dis. 2018:18:16

<table>
<thead>
<tr>
<th>CHECKLIST ITEMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blood cultures</td>
</tr>
<tr>
<td>Culture from suspected site of infection</td>
</tr>
<tr>
<td>Guideline adherence</td>
</tr>
<tr>
<td>Adapt dose to renal function</td>
</tr>
<tr>
<td>Documentation of indication</td>
</tr>
<tr>
<td>Adapt therapy when cultures become available</td>
</tr>
<tr>
<td>IV-oral switch</td>
</tr>
</tbody>
</table>
6.2.1. Examples of measures for improvement

A common quality improvement methodology is the “Plan-Do-Study-Act” model.

What are we trying to accomplish?

How will we know that a change is an improvement?

What changes can we make that will result in improvement?

Quality improvement programs often use annotated run charts to display data and show the effects of changes. Figure 29 shows an example of a run chart used to measure improvement of administration of surgical antibiotic prophylaxis on time.

Figure 29: Percent on-time administration of prophylactic antibiotics

Adapted from Scottish Patient Safety Program

Changes to guidance means some times are not achievable.
Consultants have discussed this with Microbiology and Antibiotic Pharmacy.
Agreement reached.

What changes can we make that will result in improvement?

6.2.2. Example of measures used for accountability

Compliance with policy is a process measure (Figure 30).

Figure 30: Antibiotic choice compliant with policy


6.3 Analysis of hospital datasets

Linkage of hospital datasets such as hospital admissions, laboratory data and patient outcomes allows measurement of the impact of stewardship interventions on patient morbidity and mortality.

This provides information about effects of antimicrobial interventions on clinical outcome. Figure 31 shows how restriction of cephalosporins and fluoroquinolones has resulted in reduced Clostridium difficile rates by linking antimicrobial usage data and microbiology data [Talpaert et al., 2011, Vernaz et al., 2009, Mamoon et al., 2012].
# Educate and Train

Education is a key component of any Antimicrobial Stewardship Program. It should include healthcare professionals from all care settings, as well as patients and the public.

By increasing people’s knowledge and understanding of how antimicrobials should be used to treat common infections and why inappropriate use may lead to resistance and loss of effective treatments, we can protect this valuable resource for future generations.

## 7.1 Who should receive education?

Prescribers and other healthcare staff with modules adapted to their background including:
- undergraduate curriculum,
- internship,
- professional training for new staff,
- continuing professional development for all prescribers,
- postgraduate education.

The content of education should be adapted to each profession and include:
- basic knowledge of infection management,
- basic microbiology,
- importance of prudent prescribing in tackling antimicrobial resistance,
- best practices for prescribing to support safe and effective prescribing, administration and monitoring of antimicrobial therapy.

The training is usually delivered by the antimicrobial management team and should include competency assessment. In 2014, the first national antimicrobial prescribing and stewardship competences were developed in the UK, and their implementation was an important contribution to the delivery of the UK 5 year Antimicrobial Resistance Strategy [Ashiru-Oredope et al., 2014]. The Stewardship Competency Framework for all healthcare professionals has also been developed by WHO [https://www.who.int/hrh/resources/WHO-HIS-HWF-AMR-2018.1/en/] and advocates the principles shown in Table 9 [Ashiru-Oredope et al., 2014].

## 7.2 How to design an education program?

Programs should take into account local recommendations for antimicrobial stewardship, if available. If not, they could be inspired by international policies (see section on “Additional Resources”, page 48) but adapted as required. Table 10 shows educational measures to improve antibiotic use in hospitals.

### Table 9: The Stewardship Competency Framework

<table>
<thead>
<tr>
<th>Dimension</th>
<th>Activity and Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infection prevention and control</td>
<td></td>
</tr>
<tr>
<td>Antimicrobial resistance and antimicrobials</td>
<td></td>
</tr>
<tr>
<td>The prescribing of antimicrobials</td>
<td></td>
</tr>
<tr>
<td>Antimicrobial stewardship</td>
<td></td>
</tr>
<tr>
<td>Monitoring and learning</td>
<td></td>
</tr>
</tbody>
</table>

Educating patients and the general public about hygiene and antibiotic use is also important, and may indirectly support hospital education efforts. National and regional public health campaigns, including education aimed at parents and children, have had a variable level of success [Huttner et al., 2010]. Some examples of public awareness campaigns:

- www.e-bug.eu
- www.cdc.gov/getsmart

### Table 10: Main antimicrobial stewardship strategies recommended to improve antibiotic use at the hospital level

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passive educational measures</td>
<td>Developing/updating local antibiotic guidelines, clinical pathways or algorithms, face to face educational sessions, workshops, local conferences</td>
</tr>
<tr>
<td>Active interventions</td>
<td>Clinical rounds discussing clinical cases, morbidity &amp; mortality meetings, significant event analysis/reviews, prospective audit with intervention and feedback, reassessment of antibiotic prescriptions, with streamlining and de-escalation, academic detailing, educational outreach visits, e-learning resources used as individual or group activities can compliment traditional learning methods, as a “blended learning” approach</td>
</tr>
</tbody>
</table>

An evaluation process should be included in the education program to measure attendance, understanding and assimilation, using regular training assessment tools such as attendance forms, completion certificates, questionnaires, tests etc.


## Communicate

Communication is a key component of the success of an ASP.

Clear, simple communication should show the vision and the benefits of the program, with core clinical messages.

Communicating to prescribers what the program recommends them to do is one of the essential implementation steps to successful stewardship. This requires a simple messaging approach that has identified key processes where stewardship interventions are required to be considered and actioned, such as the “Start Smart-Then Focus” approach developed in the UK. Figure 32 identifies the process for delivering effective surgical prophylaxis.

Another key communication tool that improves the effectiveness of conveying key messages is data visualization. Using infographic or other visual aids can be a compelling means of communicating data (Figure 33).

Finally, it is important to keep messages for clinical practice simple. For example, the 10 point principles approach below is easy to assimilate into practice and is relevant to the whole team looking after a patient with infection on antibiotics (Table 11).

### Table 11: Ten key points for the appropriate use of antibiotics in hospitalized patients


1. Get microbiological samples before antibiotic administration and carefully interpret results: if no clinical signs of infection, colonization rarely requires antimicrobial treatment.
2. Only treat significant bacterial infections.
3. When indicated, start empirical antibiotic treatment, according to site of infection, risk factors for MDR bacteria, and local microbiology/susceptibility patterns.
4. Prescribe drugs at optimal dose, administration mode and length of time.
5. Use antibiotic combinations only when current evidence suggests some benefit.
6. Avoid antibiotics with a higher likelihood of promoting drug resistance or hospital-acquired infections.
7. Remove all infected devices.
8. Always try to de-escalate antibiotic treatment according to clinical situation and microbiological results; switch to oral route as soon as possible.
9. Stop antibiotics as soon as a significant bacterial infection is unlikely.
10. Set up local teams with an infectious diseases specialist, clinical microbiologist, hospital pharmacist, infection control practitioner or hospital epidemiologist; comply with antibiotic policies/guidelines.

Another approach is to identify and communicate to prescribers specific situations where antibiotics should be withheld (Table 12) and guidance in relation to the duration of antibiotic use, which is often an area of misuse (Table 13).

Communicating, sharing and learning from data is also important. Face-to-face meetings with prescribers, where there is an opportunity for reflection about their prescribing practices, or attending multi-disciplinary team web-ex conferences, etc. are all important in promoting learning about prudent prescribing.
Recently, as shown in Table 13, the move towards safely and effectively reducing duration of treatment, an important antimicrobial stewardship goal, is gaining pace [Spellberg, 2016], as is the whole concept of completing courses of therapy [Llewelyn, 2017]. The use of diagnostic tests, including biomarkers, will further support the move towards a more precise approach to duration of antimicrobial therapy.

**THE KEYS TO SUCCESS**

A number of interventions are key to the success of a hospital-based Antimicrobial Stewardship Program.

- **Establish clear aims/vision** that is shared by all the stakeholders and that conveys a sense of urgency. **Stewardship should be a patient safety priority.**
- **Seek management support**, accountability and secure funding.
- Assemble a strong coalition including a **multi-professional antimicrobial stewardship team** with a strong influential clinical leader.
- **Establish effective communication structures** within your hospital.
- **Start with core evidence-based stewardship interventions** depending on local needs, geography and resources and **plan measurement** to demonstrate their impact.
- **Ensure all healthcare staff** are aware of the importance of stewardship. Empower them to act and support with **education** using a range of effective strategies.
- **Ensure early or short term wins** and then consolidate success/gains while progressing with more change or innovation.
KEY EVIDENCE-BASED PUBLICATIONS ON ANTIMICROBIAL STEWARDSHIP

- Dellit TH, et al. Infectious Diseases Society of America and the Society for Healthcare Epidemiology of America guidelines for developing an institutional program to enhance antimicrobial stewardship. *Clinical Infectious Diseases* 2007;44:159-77

USEFUL RESOURCES FOR EDUCATION AND TRAINING IN ANTIMICROBIAL STEWARDSHIP

- CIDRAPH web-based resource: Antimicrobial stewardship project with emphasis on news, commentary, webinars, podcasts Access: http://www.cidrap.umn.edu/asp
- Global Point Prevalence Survey led by the University of Antwerp Access: http://www.global-pps.com


Indian Council of Medical Research (ICMR) *Antimicrobial Stewardship Program Guideline.* 2018.


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Venkatesh S, et al. National Treatment Guidelines for Antimicrobial Stewardship in Infectious Diseases in India. Version 1.0 National Centre For Disease Control 2016


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bioMérieux’s mission entails a commitment to support medical education, by promoting access to diagnostic knowledge for as many people as possible. Focusing on the medical value of diagnostics, our collection of educational booklets aims to raise awareness of the essential role that diagnostic test results play in healthcare decisions.

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