



bioMérieux Services Subprocessor List (v2.0)

bioMérieux S.A and some of its Affiliates may use data processors (Subprocessors) for the performance of some personal data processing activities and they are selected by bioMérieux in order to deliver and permit the continuity of bioMérieux' services.

The following lists provide information related to the third-party Subprocessors and bioMérieux Affiliates that have or will potentially have access to Customer Data (including patient data) as defined in the General Conditions of Sales of bioMérieux/ bioMérieux General Maintenance and Repair Conditions. bioMérieux can use its Affiliates as Subprocessors to deliver some of or all the Services provided to a Customer depending on the location of a Customer.

Any such Subprocessors will be authorized and permitted to process Customer Data only to perform the maintenance, quality control operations or warranty (Services), described in the General Conditions of Sales of bioMérieux/bioMérieux General Maintenance and Repair Conditions.

All Subprocessors listed below are compliant with the General Data Protection Regulation (GDPR) and each of them have entered into an agreement with bioMérieux in order to satisfy equivalent obligation with those required by bioMérieux for ensuring that the processing practices are compliant with the law.

As bioMérieux activities grows and evolves, bioMérieux can add or remove Subprocessors. Such updates will be posted on this page. Please check back frequently for updates or use the field here to add your email address to be notified of changes by email.

For questions or more information please contact the Data Protection Officer by sending an email to the following address: PrivacyOfficer@biomerieux.com



Global Customer Service (Support Level 2) – bioMerieux S.A processors

Subprocessor Entity Name	Location	Purpose of the Processing	Data transfer legal basis
<i>Alispharm S.A.S</i>	10 rue Jean Marcuit, Lyon France	Investigation R&D (Support Level 3)	N/A
<i>Amazon Web Services EMEA S.A.R.L</i>	38 Avenue John F Kennedy 1855 Luxembourg	Hosting of applications used for Customer Support	N/A
<i>Assistance Publique Hôpitaux de Paris (APHP)</i>	3 Avenue Victoria 75010 Paris France	Investigation R&D (Support Level 3)	N/A
<i>CHU Grenoble</i>	CHU CS 10217, 38043 Grenoble France	Investigation R&D (Support Level 3)	N/A
<i>Copan Italia S.P.A</i>	Via F. Perotti 10 25125 Brescia Italy	Support of WASP Solutions	N/A
<i>Efor Consultants S.A.S</i>	19 rue des Rosiéristes 69410 Champagne-au-Mont d'or France	Investigation R&D (Support Level 3)	N/A
<i>Expleo S.A.S</i>	3, Allée de Bethléem, ZI de Mayencin 38610 Gieres France	Investigation R&D (Support Level 3) for Industry applications	N/A
<i>Kratos Analytical Ltd.</i>	Wharside Trafford Wharf Road Manchester M17 1gp United Kingdom	Investigation (Support Level 3) on Vitek MS Legacy systems	Adequacy decision
<i>Microsoft Ireland Operations Limited</i>	One Microsoft Place, South County Business Park, Leopardstown, Dublin 18 D18 P521 Ireland	Hosting of applications used for Customer Support	N/A



Subprocessor Entity Name	Location	Purpose of the Processing	Data transfer legal basis
Oodrive S.A.S	26, rue du Faubourg Poissonnière 75010 Paris France	Hosting of applications used for Customer support	N/A
Oxya S.A.S	21 rue Camille Desmoulins 92130 Issy-les-Moulineaux France	Hosting of applications used for Customer support	N/A
Salesforce.com France	3, Avenue Octave Gérard - 75007 Paris France	Hosting of applications used for Customer support	N/A
T&S Technology & Strategy Engineering S.A.S	259 rue Marcel Mérieux, 69007 Lyon France	Investigation R&D (Support Level 3)	N/A
Thales Service SAS	19-21 Avenue Morane Saulnier 78140 Vélizy-Villacoublay France	Investigation R&D (Support Level 3)	N/A
Up Technologies S.A.S	48 bvd des Belges, 69006 Lyon France	Investigation R&D (Support Level 3)	N/A
Verizon France S.A.S	Tour CB21 - 16 Place de l'Iris CS90048 92040 Paris-La Defense France	Hosting services for Customer Service Support Call Center	N/A

Affiliates of bioMerieux	Location	Purpose of the Processing	Data transfer legal basis
bioMerieux Inc	100 Rodolphe Street Durham, NC 27712 USA	Customer support and services	Standard Contractual Clauses
bioMerieux Italia S.P.A	Via di Campigliano 58 - Loc. Ponte a Ema - 50012 Bagno a Ripoli (FI) Italy	Customer support and services	N/A



Affiliates of bioMerieux	Location	Purpose of the Processing	Data transfer legal basis
<i>BioFire Diagnostics LLC</i>	515 Colorow Drive, Salt Lake City, Utah 84108 USA	Customer support and services	Standard Contractual Clauses
<i>Specific Diagnostics LLC</i>	130 Baytech Drive San Jose - California - 95134 USA	Customer support and services	Standard Contractual Clauses



Local Customer Services (Support Level 1)

Austria Local Customer Service (Support Level 1) – bioMerieux Austria GmbH.....	6
Belgium Local Customer Service (Support Level 1) – bioMerieux Benelux S.A.....	7
Czech Republic Local Customer Service (Support Level 1) – bioMerieux CZ s.r.o.....	8
Denmark Local Customer Service (Support Level 1) – bioMerieux Denmark ApS.....	9
Finland Local Customer Service (Support Level 1) – bioMerieux Suomi Oy	10
France Local Customer Service (Support Level 1) – bioMerieux S.A.....	11
Germany Local Customer Service (Support Level 1) – bioMerieux Deutschland GmbH.....	12
Greece Local Customer Service (Support Level 1) – bioMerieux Hellas SA	13
Hungary Local Customer Service (Support Level 1) – bioMerieux Hungaria Kft.....	14
Italy Local Customer Service (Support Level 1) – bioMerieux Italia Spa	15
Netherlands Local Customer Service (Support Level 1) – bioMerieux Benelux BV.....	16
Norway Local Customer Service (Support Level 1) – bioMerieux Norge AS	17
Poland Local Customer Service (Support Level 1) – bioMerieux Polska Sp z.o.o.....	18
Portugal Local Customer Service (Support Level 1) – bioMerieux Portugal Lda.....	19
Spain Local Customer Service (Support Level 1) – bioMerieux Espana S.A.	20
Sweden Local Customer Service (Support Level 1) – bioMerieux Sweden AB.....	21
Switzerland Local Customer Service (Support Level 1) – bioMerieux Suisse SA.....	22
United Kingdom Local Customer Service (Support Level 1) – bioMerieux UK Ltd.....	23



Austria Local Customer Service (Support Level 1) – bioMerieux Austria GmbH

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Conwork Service GMBH</i>	Germany	Support and maintenance of systems	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Belgium Local Customer Service (Support Level 1) – bioMerieux Benelux S.A

- **French speakers customers**

See Local Customer Service France (p. 11)

- **Others customers**

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Task Management B.V</i>	Netherlands	Support and maintenance of systems	N/A

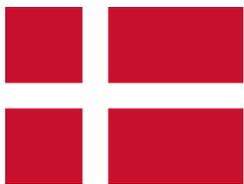
bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Czech Republic Local Customer Service (Support Level 1) – bioMerieux CZ
S.R.O

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Biohem</i>	Slovakia	Support and maintenance of systems	N/A
<i>Janiga Labs S.R.O</i>	Czech Republic	Service and maintenance of systems	N/A
<i>Lambda Life A.S</i>	Slovakia	Support and maintenance of systems at customer site	N/A
<i>Stapro S.R.O</i>	Czech Republic	Support and maintenance of systems at customer site	N/A
<i>Steiner S.R.O</i>	Czech Republic	Support and maintenance of systems at customer site	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Denmark Local Customer Service (Support Level 1) – bioMérieux Denmark ApS

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Nordic Service Group NSG</i>	Denmark	Support and maintenance of systems	N/A

bioMérieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMérieux S.A</i>	France	Global Customer Service (level 2)	N/A



Finland Local Customer Service (Support Level 1) – bioMerieux Suomi Oy

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Intermed Oy</i>	Finland	Preventive maintenance	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



France Local Customer Service (Support Level 1) – bioMérieux S.A

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Absys</i>	France	Call center	N/A
<i>MCAA</i>	Madagascar	Call center	Standard Contractual Clauses
<i>S-Inter</i>	France	Support and maintenance of systems	N/A



Germany Local Customer Service (Support Level 1) – bioMerieux Deutschland GmbH

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Conworx Service GMBH</i>	Germany	Support and maintenance of systems	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Greece Local Customer Service (Support Level 1) – bioMerieux Hellas SA

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



December 2023

Hungary Local Customer Service (Support Level 1) – bioMerieux Hungaria Kft

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



December 2023

Italy Local Customer Service (Support Level 1) – bioMérieux Italia Spa

Please see the following link : [Sub-Responsabili del Trattamento e Amministratori Di Sistema di bioMérieux Italia SpA | bioMérieux Italia \(biomerieux.it\)](#)



Netherlands Local Customer Service (Support Level 1) – bioMérieux Benelux
BV

bioMérieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMérieux S.A</i>	France	Global Customer Service (level 2)	N/A
<i>bioMérieux Benelux S.A</i>	Belgium	Local customer Service	N/A



Norway Local Customer Service (Support Level 1) – bioMerieux Norge AS

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Nordic Service Group NSG</i>	Sweden	Customer service support	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A

**Poland Local Customer Service (Support Level 1) – bioMerieux Polska Sp z o.o**

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Armed P.U.H</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Comprim</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Fix Net Fiolek Jakub</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Graczyk Technologies</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Oxylabor Piotr Dlugosz</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Semed</i>	Poland	Support and maintenance of systems at customer site	N/A
<i>Statil</i>	Poland	Support and maintenance of systems at customer site	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Portugal Local Customer Service (Support Level 1) – bioMerieux Portugal Lda

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Maintecnics</i>	Portugal	Equipment maintenance	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A
<i>bioMerieux España S.A</i>	Spain	Local customer service	N/A

**Spain Local Customer Service (Support Level 1) – bioMerieux España S.A.**

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Fundacion Juan XXIII</i>	Spain	Call reception and recording of cases	N/A
<i>Ilunion IT Services SA</i>	Spain	Equipment maintenance	N/A
<i>Mantenimiento Electromédico S.A (MANTELEC S.A)</i>	Spain	Equipment maintenance	N/A
<i>SGS Tecnos</i>	Spain	Equipment maintenance and calibration	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A
<i>bioMerieux Portugal Lda</i>	Portugal	Local customer service	N/A



Sweden Local Customer Service (Support Level 1) – bioMerieux Sweden AB

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Nortech Medical AB</i>	Sweden	Field service support	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



Switzerland Local Customer Service (Support Level 1) – bioMerieux Suisse SA

- **French speakers customers**

See Local Customer Service France (p. 11)

- **Others customers**

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Conworx Service GMBH</i>	Germany	Support and maintenance of systems	N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A



United Kingdom Local Customer Service (Support Level 1) – bioMerieux UK Ltd

Third parties processors	Location	Purpose of processing	Transfer legal basis
<i>Aspect Scientific</i>	United Kingdom		N/A

bioMerieux entities processors	Location	Purpose of processing	Transfer legal basis
<i>bioMerieux S.A</i>	France	Global Customer Service (level 2)	N/A